

Summary of Changes to “Coordinated Entry Policy and Procedures” and “Emergency Solutions Grant and Continuum of Care Written Standards”

Background

As changes occur the OCPEH Leadership Team approves the document entitled, “Coordinated Entry Policies & Procedures and Written Standards”. The last approved version of that document was approved in January 2018.

New Requirements

As of 2017, HUD implemented guidance for the “Coordinated Entry Policies and Procedures” document. The guidance included what is required, recommended, and optional for the CoC’s document. The outline can be found here: <https://files.hudexchange.info/resources/documents/Outline-for-a-Continuum-of-Cares-Coordinated-Entry-Policies-and-Procedures-Documents.pdf>

As of 2019, the State ESG office required ESG Written Standards to be a separate document from “Coordinated Entry Policies and Procedures”. A check list of HUD’s requirements for Written Standards was provided in the State’s 2019 ESG Desk Guide. The checklist can be found on pages 53-56 here: https://files.nc.gov/ncdhhs/NCDHHS_Desk%20Guide%20July2019_FINAL.pdf. To comply with the State’s requirements we had to create two separate documents. The first document “Coordinated Entry Policies and Procedures” contains most of what was in the document the Leadership Team approved last year. The second document “Emergency Solutions Grant and Continuum of Care Written Standards” is a new document, but also contains some information that was in the prior document.

Changes to “Coordinated Entry Policies and Procedures”

The required and recommended information contained in the HUD’s Outline, not previously included in the last approved version of the document, was added to the document. The document was reformatted to comply with the suggested outline from HUD. All information in the old document is still contained in the new document, but may be in a different location, or may be in an Appendix to either fit the outline or provide for better document flow.

Changes to “Emergency Solutions Grant and Continuum of Care Written Standards”

Requirements to have written standards for programs receiving ESG funding (specifically Emergency Shelter and Rapid Rehousing) were written, and heavily borrowed from those standards from the NC Balance of State CoC. Both documents were reviewed by the relevant community partners to ensure consistency between the standards and programs. A definitions section was placed in the document. Written standards for Coordinated Entry are the same as in the “Coordinated Entry Policies and Procedures” document for consistency across OCPEH documents.