### **Before Starting the CoC Application**

NC-513

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

- 1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
- 2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
- 3. All information provided to ensure it is correct and current.
- 4. Responses provided by project applicants in their Project Applications.5. The application to ensure all documentation, including attachment are provided.
- 6. Questions marked with an asterisk (\*), which are mandatory and require a response.

### 1A. Continuum of Care (CoC) Identification

#### Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources: The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
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1A-1. CoC Name and Number: NC-513 - Chapel Hill/Orange County CoC

1A-2. Collaborative Applicant Name: Orange County, NC

1A-3. CoC Designation: CA

1A-4. HMIS Lead: North Carolina Coalition to End Homelessness

### 1B. Continuum of Care (CoC) Engagement

#### Instructions:

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### Warning! The CoC Application score could be affected if information is incomplete on this formlet.

#### 1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

- 1. participated in CoC meetings;
- 2. voted, including selecting CoC Board members; and
- 3. participated in the CoC's coordinated entry system.

Organization/Person	Participates in CoC Meetings	Votes, including selecting CoC Board Members	Participates in Coordinated Entry System
Local Government Staff/Officials	Yes	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
Law Enforcement	Yes	Yes	Yes
Local Jail(s)	Yes	Yes	Yes
Hospital(s)	Yes	Yes	No
EMS/Crisis Response Team(s)	Yes	Yes	No
Mental Health Service Organizations	Yes	Yes	Yes
Substance Abuse Service Organizations	Yes	No	Yes
Affordable Housing Developer(s)	Yes	Yes	No
Disability Service Organizations	Yes	Yes	Yes
Disability Advocates	Yes	Yes	Yes
Public Housing Authorities	Yes	Yes	Yes
CoC Funded Youth Homeless Organizations	Not Applicable	No	No
Non-CoC Funded Youth Homeless Organizations	Not Applicable	No	No

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Youth Advocates	Yes	Yes	Yes
School Administrators/Homeless Liaisons	Yes	Yes	No
CoC Funded Victim Service Providers	Yes	No	Yes
Non-CoC Funded Victim Service Providers	Yes	No	Yes
Domestic Violence Advocates	Yes	Yes	Yes
Street Outreach Team(s)	Not Applicable	No	No
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	Yes	Yes	Yes
LGBT Service Organizations	Yes	Yes	No
Agencies that serve survivors of human trafficking	Yes	Yes	Yes
Other homeless subpopulation advocates	Yes	Yes	Yes
Homeless or Formerly Homeless Persons	Yes	Yes	Yes
Mental Illness Advocates	Yes	Yes	Yes
Substance Abuse Advocates	Yes	Yes	
Other:(limit 50 characters)			
LatinX	Yes	Yes	No
Hillsborough Orange County Chamber of Commerce	Yes	Yes	No
Veteran Administration	Yes	No	Yes

Applicants must select Yes, No or Not Applicable for all of the listed organization/person categories in 1B-1.

1B-1a. CoC's Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:

- 1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
- 2. communicates information during public meetings or other forums the CoC uses to solicit public information;
- 3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
- 4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)

The CoC has six standing meetings per month, all held in locations easily accessible by free bus service. The CoC posts meeting materials, including agendas and minutes, on the CoC website. CoC staff regularly presents to community groups and holds homeless orientation sessions for community members several times per year in different geographical areas of the CoC. The CoC annually discusses PIT and System Performance Measures data at the Data Review Event and present an annual report to four elected boards in our jurisdiction. Each of these meetings is televised and available via live and recorded webstream. At all of these meetings and presentations, the CoC solicits opinions on addressing homelessness and through the CoC website. Community members regularly get in touch via web, phone, and email to offer

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suggestions and ideas. CoC staff incorporate suggestions right away, like formatting changes, and take larger policy suggestions to the CoC Board for consideration and further action. The CoC has a 'big tent' approach and includes all organizations involved in ending homelessness including DV and other victim service organizations, veterans groups, DSS, Housing, Health, business, employment, and local government staff and elected officials on communications. The CoC has a local plan to end homelessness and will conduct a series of listening sessions with constituent groups including people with lived experience of homelessness, service providers, local businesses, disability advocates, LGBTQ advocates. CoC staff will incorporate feedback from these listening sessions into action steps for the 2020-2021 Orange County Plan to End Homelessness. The CoC also regularly talks with media outlets including local radio stations and newspapers about homelessness in Orange County. CoC staff serves on the Orange County Affordable Housing Coalition, the Orange Resilience Initiative, DV Sexual Assault Response Committee and the Orange County Re-Entry Council.

#### 1B-2. Open Invitation for New Members.

#### **Applicants must describe:**

- 1. the invitation process;
- 2. how the CoC communicates the invitation process to solicit new members:
- 3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;
- 4. how often the CoC solicits new members; and
- 5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC. (limit 2,000 characters)
- (1) The CoC has a formal transparent invitation process in place to invite new members that is detailed in its CoC Governance Charter and made available on the CoC's website, monthly newsletter and social media (Facebook and Twitter. (2) CoC staff circulates the application with info about board member expectations to all service providers in the CoC, other stakeholders, and 1000+community members who have asked for regular CoC updates. (3) Applications are accepted year-round and once a seat is open the CoC reviews applications received and discusses gaps to be filled to ensure diversity and makes strategic invitations based on membership gaps outlined in 1B-1
- (4) As part of the CoC's invitation process, special outreach is conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the board. The CoC seeks to have more than one person with lived experience on the CoC board to avoid tokenism and increase the diversity of experience. The CoC began compensate people with lived experience of homelessness for their work with the CoC to further encourage this vital perspective in CoC work. The CoC works with service providers to identify clients that are invited to consider serving on the Board and submitting an application.

### 1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

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**Applicants must describe:** 

1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;

2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process:

3. the date(s) the CoC publicly announced it was open to proposal;

4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and 5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding. (limit 2,000 characters)

On July 10, 2019 the CoC notified the public notified the public that it was accepting project application proposals and invited agencies that had not previously received CoC program funding in addition to agencies with renewal CoC projects. The CoC created a document titled, "2019 Continuum of Care (CoC) Competition: Local competition information & deadlines, that included deadlines, available funding, eligible activities and the new projects application meeting. The CoC document was posted to the CoC website, emailed to agencies working in housing and homelessness in Orange County and contiguous counties. The CoC asked recipients, board members, and stakeholders to forward the information to any agencies that might be interested. The CoC actively reached out, invited and encouraged providers to apply for new projects through the bonus, DV bonus, and reallocation process. The New and Renewal Projects Meeting held on July 22, 2019, CoC staff conducted an in-person informational session open to the public about the CoC available funding and local competition details including the new aspects of the 2019 competition like the DV bonus, overall project eligibility, local deadlines, and strategic issues. The CoCs Governance Charter, Article I, Section 6. states - ... "The CoC encourages reallocation of CoC funds as needed to best serve people experiencing homelessness in Orange County." CoC staff were available and consulted with multiple agencies with help and guidance on esnaps and other aspects of the project application process.

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### 1C. Continuum of Care (CoC) Coordination

#### Instructions:

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#### 1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Not Applicable
Head Start Program	Yes
Funding Collaboratives	No
Private Foundations	Yes
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	

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1C-2. CoC Consultation with ESG Program Recipients.

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Applicants must describe how the CoC:

- 1. consulted with ESG Program recipients in planning and allocating ESG funds;
- 2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
- 3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates. (limit 2,000 characters)
- (1) The State of NC ESG Office is the ESG recipient for the CoC. The CoC plans and allocates local ESG funds based on funding priorities and process outlined in State ESG Office annual Request for Applications. The CoC talks regularly with recipient staff about ESG planning and allocations, and submits an annual application for funding to the recipient detailing CoC activities, plans, and purposes for ESG funds. The CoC talks regularly with the recipient about current gaps and challenges in our local system, particularly street outreach and Rapid Re-Housing, and to strategize and plan for how ESG funds could be used by the CoC to address these gaps. The CoC participates in every webinar, in person meeting, and training offered by the recipient and works to ensure all ESG funded subrecipients also attend and are aware of any changes in procedures, funding, etc. The CoC has consulted with the recipient on ESG forms and process as requested.(2) As of January 2019, the recipient established Quarterly Performance Reports (QPRs) that reflect program and system performance. The CoC reviewed each of the reports submitted by subrecipients to the recipient. The CoC has incorporated the subrecipient QPR data and reports into our local program performance monitoring. The CoC has requested that the recipient amalgamate program performance QPRs into a CoC-wide QPR that could also include data from non-ESG funded agencies to give us even more system-level data to use in our work.

1C-2a. Providing PIT and HIC Data to Yes to both Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

1C-2b. Providing Other Data to Consolidated Yes Plan Jurisdictions.

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan

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1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

#### **Applicants must describe:**

- 1. the CoC's protocols, including protocols for coordinated entry and the CoC's emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and
- 2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality. (limit 2,000 characters)

CoC provides individuals and families feeling DV access to housing and trauma-informed, victim-services that prioritize the survivor's safety needs, accommodates their unique circumstances and maximizes client choice. The CoC partners with Compass Center for Women and Families, Orange County Rape Crisis Center and UNC Hospitals Beacon Child &Family Program using strengths based, trauma-informed and victim-centered practices that employ client choice, prioritize safety, and help clients access resources and child care, while ensuring client confidentiality as outlined in the CE Written Standards. Safety Planning and Risk Assessment protocols require there are no less than three different points that which agencies ask about and consider whether the person who has come to them is safe from DV, SA or threat of either. If at any point, the client answers affirmatively to even one risk, they will be diverted to an appropriate facility specifically designed to help and protect victims of DV or SA. In the CE Standards, Guiding Principles, CE supports client choice; participants are freely allowed to decide what information they provide during the assessment process, to refuse to answer assessment questions or to refuse housing or service options without retribution or limiting their access to other forms of assistance. Clients can revoke digital consent at any point and for any reason. Additionally, CE Standards includes requirements that ESG and COC funded homeless assistance programs providing housing and rental assistance must comply with the Violence Against Women Act and is outlined in the Emergency Transfer Policy.

#### 1C-3a. Training-Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:

- 1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
- 2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence. (limit 2,000 characters)

Annually, the CoC coordinates with victims services providers to provide training opportunities with local/statewide victim service providers that address best practices that serve survivors of DV, dating violence, SA and stalking for all CoC area project staff and stakeholders.

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#### 1C-3b. Domestic Violence–Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)

The CoC uses de-identified data from HMIS, coordinated entry, the homeless system gaps analysis, partner agency data from a comparable database, and research data on domestic violence services collected in our community. The CoC regularly assesses program performance data from HMIS that would include survivors served at non-victim service agencies. The CoC also uses data from coordinated entry, including de-identified data about the number of people presenting for housing services and the outcome of their entry. The CoC also looks at coordinated entry data from our by-name list – the number of people waiting for housing, primary and secondary referrals, length of time on the list, and exit destination. The CoC participated in an academic research study conducted by the University of North Carolina to assess local DV needs. This study was published in 2019 and domestic violence service agency Compass Center is aligning funding for a feasibility assessment of implementing the resulting recommendations, including rapid re-housing and flexible funding. The CoC regularly uses data to plan and coordinate CoC activities and strategic initiatives. Coordinated Entry includes a diversion screen with questions to assess safety at multiple points. If any Orange County victim services agencies are awarded CoC or ESG funding, the CoC will begin to use de-identified, aggregate data from the comparable database for planning and evaluation. The CoC uses standard data confidentiality practices for the data itself and training for staff members to ensure all client data is kept secure and confidential.

#### \*1C-4. PHAs within CoC. Attachments Required.

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC's geographic area.

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry	PHA has General or Limited Homeless Preference	PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On
TO BE COMPLETED			
TO BE COMPLETED			

#### 1C-4a. PHAs' Written Policies on Homeless Admission Preferences.

#### **Applicants must:**

1. provide the steps the CoC has taken, with the two largest PHAs within the CoC's geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for

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one; or

2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)

TO BE DRAFTED

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

No

#### 1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing. (limit 2,000 characters)

The CoC has implemented an anti discrimination policy based on protecting classes under the Fair Housing Act and 24 CFR 5.105(a)(2) and is a part of the CoC's approved Written Standards under Article H, NonDiscrimination.

#### \*1C-5a. Anti-Discrimination Policy and Training.

Applicants must indicate whether the CoC implemented an antidiscrimination policy and conduct training:

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?	Yes
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?	Yes
3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?	Yes

#### \*1C-6. Criminalization of Homelessness.

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC's geographic area.

1. Engaged/educated local policymakers:	Х
2. Engaged/educated law enforcement:	Х

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3. Engaged/educated local business leaders:	X
4. Implemented communitywide plans:	Х
5. No strategies have been implemented:	
6. Other:(limit 50 characters)	

# 1C-7. Centralized or Coordinated Assessment System. Attachment Required.

**Applicants must:** 

- 1. demonstrate the coordinated entry system covers the entire CoC geographic area;
- 2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and
- 3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)
- (1) The CoC Coordinated Entry (CE) system covers all of Orange County, the CoC geographic area. People can access services through a Homeless Hotline phone number and via two in-person sites in different parts of the County (northern and southern). (2) CE includes victim service agencies and law enforcement to reach people least likely to present for services. The CoC does not screen people out of the CE process due to perceived barriers to housing or services, including income, substance use, DV, disabilities, resistance to receiving services, rental history, or prior incarceration. CE is available anyone in housing crisis regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, or marital status. All people have fair and equal access to CE, including people experiencing chronic homelessness, veterans, families, youth, and survivors of DV. All physical locations are accessible to individuals with disabilities. (3) CE starts with a diversion screen. For people not diverted, coordinated entry seeks to facilitate a speedy and effective transition to permanent housing. Seven community agencies administer the CoC's standardized assessment tool, the VI-SPDAT. The CoC prioritizes based on vulnerability, case conferencing the by-name list to prioritize primary referrals and other community options to transition households to permanent housing as quickly as possible using Housing First principles and methods. The CE by-name list is prioritized by VI SPDAT score (higher scores prioritized), length of time homeless (longer times prioritized), living situation (unsheltered prioritized over sheltered), and health and wellness score of VI SPDAT. Households from the by-name list are referred to PSH and RRH programs with available openings. When primary referrals are not available, agencies find other options to transition people to

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permanent housing as quickly as possible,

**Applicant:** Chapel Hill/Orange County CoC **Project:** NC-513 CoC Registration FY2019

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### 1D. Continuum of Care (CoC) Discharge Planning

#### Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

#### 1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	х
Health Care:	Х
Mental Health Care:	Х
Correctional Facilities:	Х
None:	

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### 1E. Local CoC Competition

#### Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

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\*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

#### Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;	Yes
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;	Yes
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and	Yes
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of esnaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.	Yes

#### 1E-2. Project Review and Ranking-Objective Criteria.

# Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);	Yes
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and	Yes
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.	Yes

#### 1E-3. Project Review and Ranking-Severity of Needs and Vulnerabilities.

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**Applicant:** Chapel Hill/Orange County CoC **Project:** NC-513 CoC Registration FY2019

Applicants must describe:

- 1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and
- 2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects. (limit 2,000 characters)
- (1) The specific severity of needs and vulnerabilities the CoC considered when reviewing, ranking and rating projects included three questions in the rating and ranking tool assessing severity of needs, asking for the percentage of participants with (Q1) zero income at entry, (Q2) more than one disability type, and (Q3) entering project from a place not meant for human habitation. The CoC used the performance goals included in the HUD rating and ranking tool of 80+% participants having zero income at entry, 75+% of participants having more than one disability type, and 75+% of participants entering from a place not meant for human habitation with an initial scoring rubric of 10 points for meeting the performance goal and 0 points for performance below the goal. (2) The CoC, taking the severity of needs and vulnerabilities into account, reviewed and ranked projects submitted that met threshold, were high performing, low barrier and prioritized PSH beds for chronic homeless that serve people with histories of abuse, criminal histories, low or no income, and current or past substance use. Funds were reallocated to show the CoC's commitment to serving those most vulnerable to swiftly connect them to critical support services and housing. This is demonstrated by ranking SSO-CE in Tier1 being the only project of its kind in the CoC's geographic area and identified as a top need in the CoC's gaps analysis. The DV Bonus expansion project will exclusively serve people with a history of victimization/abuse as the need as the coC has seen a 71% increase of survivors in need of rental assistance, housing and support services as reported on the 2017-2018 PIT.

### 1E-4. Public Postings—CoC Consolidated Application. Attachment Required.

#### **Applicants must:**

- 1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or
- 2. check 6 if the CoC did not make public the review and ranking process; and
- 3. indicate how the CoC made public the CoC Consolidated Application-including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected-which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or
- 4. check 6 if the CoC did not make public the CoC Consolidated Application.

Public Posting of Objective Review and Ranking Process

Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings

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1. Email	X	1. Email	X
2. Mail		2. Mail	
3. Advertising in Local Newspaper(s)		3. Advertising in Local Newspaper(s)	
4. Advertising on Radio or Television		4. Advertising on Radio or Television	
5. Social Media (Twitter, Facebook, etc.)		5. Social Media (Twitter, Facebook, etc.)	x
6. Did Not Publicly Post Review and Ranking Process		6. Did Not Publicly Post CoC Consolidated Application	

#### 1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC's ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 8%

1E-5a. Reallocation—CoC Review of Performance of Existing Projects.

#### **Applicants must:**

- 1. describe the CoC written process for reallocation;
- 2. indicate whether the CoC approved the reallocation process;
- 3. describe how the CoC communicated to all applicants the reallocation process:
- 4. describe how the CoC identified projects that were low performing or for which there is less need; and
- 5. describe how the CoC determined whether projects that were deemed low performing would be reallocated. (limit 2,000 characters)
- (1)The CoC encourages reallocation of CoC funds as needed to best serve people experiencing homelessness in Orange County. The CoC solicits project applications for new and renewal projects from all qualified applicant agencies. The Project Review Committee evaluates each project application via community priorities contained in the Project Scorecard, including project performance data for renewal projects. Project scores and threshold evaluations are used to craft a CoC Project Priority Listing, including renewal projects, new projects, and projects that are reallocated into new or expanded renewal projects to best help Orange County end homelessness. Project applicants will be notified if they are approved, denied, or reallocated in part or in full in advance of deadlines determined by the annual CoC NOFA.(2) The CoC approved the reallocation process on 12/17/2018. (3) The CoC communicated the reallocation process to all applicants during the New/Renewal CoC Project Meeting on July 22. The governance charter is available on the CoC website and at the Data & Grants Workgroup. (4/5) The

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CoC reviewed project performance in January 2019 using data measuring performance measures, serving high needs populations, and project effectiveness to determine the viability of reallocating to create new projects. The CoC issued corrective actions to be addressed. The Project Review Committee looked at the data to determine whether to reallocate from low performing projects to high performing projects or to create a new project to address the communities need. The CoC has cumulatively reallocated 8% of ARD between 2014-2018 CoC Program Competitions, including 15% in both 2015 and 2017, and 19% this year.

**Applicant:** Chapel Hill/Orange County CoC **Project:** NC-513 CoC Registration FY2019

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### **DV Bonus**

#### Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

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The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1F-1 DV Bonus Projects.

Applicants must indicate whether the CoC is Yes requesting DV Bonus projects which are included on the CoC Priority Listing:

1F-1a. Applicants must indicate the type(s) of project(s) included in the CoC Priority Listing.

1. PH-RRH	X
2. Joint TH/RRH	
3. SSO Coordinated Entry	

Applicants must click "Save" after checking SSO Coordinated Entry to view questions 1F-3 and 1F-3a.

\*1F-2. Number of Domestic Violence Survivors in CoC's Geographic Area.

Applicants must report the number of DV survivors in the CoC's geographic area that:

Need Housing or Services		
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the CoC is Currently Serving

#### Applicants must provide a value for both entries in 1F-2.

#### 1F-2a. Local Need for DV Projects.

**Applicants must describe:** 

- 1. how the CoC calculated the number of DV survivors needing housing or service in question 1F-2; and
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)

TO BE DRAFTED

#### 1F-4. PH-RRH and Joint TH and PH-RRH Project Applicant Capacity.

Applicants must provide information for each unique project applicant applying for PH-RRH and Joint TH and PH-RRH DV Bonus projects which the CoC is including in its CoC Priority Listing—using the list feature below.

Applicant Name	DUNS Number
This list contains no items	

# 2A. Homeless Management Information System (HMIS) Implementation

#### Intructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

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The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2A-1. HMIS Vendor Identification. Mediware

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

#### 2A-2. Bed Coverage Rate Using HIC and HMIS Data.

#### Using 2019 HIC and HMIS data, applicants must report by project type:

Project Type	Total Number of Beds in 2019 HIC	Total Beds Dedicated for DV in 2019 HIC	Total Number of 2019 HIC Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	40	0	39	97.50%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	52	0	52	100.00%
Rapid Re-Housing (RRH) beds	0	0	0	
Permanent Supportive Housing (PSH) beds	88	0	83	94.32%
Other Permanent Housing (OPH) beds	0	0	0	

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:

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1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and 2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent. (limit 2,000 characters)

NA

\*2A-3. Longitudinal System Analysis (LSA) Submission.

Applicants must indicate whether the CoC Yes submitted its LSA data to HUD in HDX 2.0.

\*2A-4. HIC HDX Submission Date.

Applicants must enter the date the CoC 04/30/2019 submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX). (mm/dd/yyyy)

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### 2B. Continuum of Care (CoC) Point-in-Time Count

#### Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2B-1. PIT Count Date. 01/30/2019 Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data-HDX Submission Date. 04/30/2019
Applicants must enter the date the CoC
submitted its PIT count data in HDX
(mm/dd/yyyy).

2B-3. Sheltered PIT Count-Change in Implementation.

**Applicants must describe:** 

- 1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
- 2. how the changes affected the CoC's sheltered PIT count results; or 3. state "Not Applicable" if there were no changes.

(limit 2,000 characters)

NA

\*2B-4. Sheltered PIT Count–Changes Due to Presidentially-declared Disaster.

Applicants must select whether the CoC added or removed emergency shelter,

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**Applicant:** Chapel Hill/Orange County CoC **Project:** NC-513 CoC Registration FY2019

transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC's 2019 sheltered PIT count.

#### 2B-5. Unsheltered PIT Count-Changes in Implementation.

#### **Applicants must describe:**

- 1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
- 2. how the changes affected the CoC's unsheltered PIT count results; or 3. state "Not Applicable" if there were no changes. (limit 2,000 characters)

NA

\*2B-6. PIT Count-Identifying Youth Experiencing Homelessness.

#### **Applicants must:**

Indicate whether the CoC implemented Yes specific measures to identify youth experiencing homelessness in their 2019 PIT count.

#### 2B-6a. PIT Count-Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

- 1. plan the 2019 PIT count;
- 2. select locations where youth experiencing homelessness are most likely to be identified; and
- 3. involve youth in counting during the 2019 PIT count. (limit 2,000 characters)
- (1) The CoC continued efforts to implement specific measures to identify youth experiencing homelessness in the 2019 PIT Count. The CoC engaged youth serving agencies prior to the PIT to understand how homelessness affects their participants and found that according to the youth service providers, the majority of homeless youth in the CoC geographic area are living doubled up and therefore do not meet the HUD homeless definition. (2) The CoC worked with youth service providers to identify places where youth experiencing homelessness meet and included these locations during the unsheltered PIT count. The CoC met with the LGBTQ Center to discuss particular strategies for this community, including selecting locations where LGBTQ youth experiencing homelessness congregate and identifying specific LGBTQ youth strategies to be implemented in the 2019 PIT. The CoC met with Point Source Youth representative about potential youth homeless projects for the CoC. (3) The CoC had several youth volunteers participate in the unsheltered 2019 PIT Count and on the PIT Planning Committee.

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#### 2B-7. PIT Count-Improvements to Implementation.

Applicants must describe the CoC's actions implemented in its 2019 PIT count to better count:

NC-513

- 1. individuals and families experiencing chronic homelessness;
- 2. families with children experiencing homelessness; and
- 3. Veterans experiencing homelessness. (limit 2,000 characters)
- (1) Specific actions taken by the CoC included: working with service providers to ensure all individuals and families experiencing chronic homelessness were included in the 2019 PIT. CoC staff consulted the CoC by-name list to ensure all of the people on the January list (many of whom are experiencing chronic homelessness) were consulted to check their status on the night of the PIT. Many people experiencing chronic and other types of homelessness get services in both Orange County CoC and a neighboring CoC, Durham. To better count individuals experiencing homelessness, the CoC partnered with Durham CoC to cross reference the unsheltered PIT count to ensure people were not double counted. The CoC will hold focus groups with people experiencing chronic homelessness and incorporate this information into the 2020 PIT Count.
- (2) To better count families experiencing homelessness, the CoC consulted with the family shelter, DSS, and other homeless service providers serving families to most accurately identify families with children. The CoC will hold focus groups with families experiencing homelessness and incorporate this information into the 2019 PIT Count. (3) To better count Veterans experiencing homelessness, the CoC partnered with our local VA Medical Center and SSVF provider to ensure veterans were counted accurately during the unsheltered and sheltered PIT counts, and that
- our lists matched up with service provider knowledge about Veterans experiencing homelessness. The CoC will hold focus groups with veterans experiencing homelessness and incorporate this information into the 2020 PIT Count.

# 3A. Continuum of Care (CoC) System Performance

#### Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

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### Warning! The CoC Application score could be affected if information is incomplete on this formlet.

\*3A-1. First Time Homeless as Reported in HDX.

#### **Applicants must:**

Report the Number of First Time Homeless as Reported in HDX.

197

#### 3A-1a. First Time Homeless Risk Factors.

#### **Applicants must:**

- describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;
   describe the CoC's strategy to address individuals and families at risk
- describe the CoC's strategy to address individuals and families at risk of becoming homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)
- (1) The CoC saw a 1% increase in the number of persons experiencing homelessness for the first-time, from 196 people to 197 people. The CoC determined risk factors for experiencing homelessness for the first-time in several ways: by listening to people with lived experience of homelessness about what led to their housing crisis, through the monthly by-name list reviews at the HOME Committee and Orange Homeless Veterans meetings, by examining program performance data quarterly in joint meetings of the Data & Grants Workgroup and Program Performance Committee, and by engaging a wide variety of stakeholders for input into periodic strategic planning for the CoC.(2) The CoC uses several strategies to address first-time homelessness:

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the CoC regularly uses HMIS program and system performance data in the standing meetings of the CoC to evaluate progress towards reducing and ending first-time homelessness. The CoC uses coordinated entry to systemize diversion and coordinates with agencies providing homelessness prevention funding and services. The CoC works with the shelters to provide housingfocused care designed to move people from homelessness back to permanent housing as quickly as possible. The CoC uses diversion in coordinated entry to reduce first time homelessness: each person presenting for services that is not screened out for family violence or safety is asked a series of questions to ascertain if there is any other safe place for that household to stay or if their barrier to retaining their current housing can be addressed through light touch case management or flexible funding provided through a nonprofit agency. The CoC works with UNC Hospital and the Re-Entry council for people with to prevent people from incarceration and treatment or hospitalization being discharged to homelessness.(3) The CoC board and coordinator are responsible for overseeing these strategies.

#### \*3A-2. Length of Time Homeless as Reported in HDX.

#### **Applicants must:**

Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX.

177

#### 3A-2a. Strategy to Reduce Length of Time Homeless.

#### **Applicants must:**

- 1. describe the CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
- 2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the length of time individuals and families remain homeless. (limit 2,000 characters)

The CoC saw a 26% increase in the length of time homeless (LOTH) from 140 to 177 nights. (1) The CoC's strategy to reduce LOTH for individuals and families include: transition persons with the longest LOTH into PH as quickly as possible and to transition people entering homelessness to PH as quickly as possible; filling identified system gaps including a fully funded, best practices Rapid Re-Housing program as part of the 2020 ESG funding competition, a fully operational system wide CE system as part of the 2019 CoC Competition through a reallocation process, and a housing focused, low barrier shelter for men. (2) A system gap filled is the hiring of a Housing Access Coordinator that is serving as a liaison for landlords and clients that will increase the affordable housing stock. The CoC identifies and houses HH with the longest LOTH through CE and uses case conferencing to prioritize by vulnerability as determined by VI SPDAT, LOTH so that if multiple persons with the same acuity, the one that has experienced homelessness for a longer amount of time with be prioritized. Service providers work with everyone on the by-name list to secure resources and services needed to stabilize and return to PH. (3) CoC

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board and Coordinator are responsible for overseeing strategies.

### \*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

#### **Applicants must:**

	Percentage	
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.	33%	
2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	74%	

# 3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

#### **Applicants must:**

- 1. describe the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
- 2. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
- 3. describe the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
- 4. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

#### (limit 2,000 characters)

The CoC saw a 2% decrease from 35% to 33% in exits to permanent housing system-wide from FY 2017 to FY 2018 Sys PM. (1) The CoC uses several strategies to continue to increase exits to permanent housing destinations including: seeking to fill identified gaps in the homeless system. A system gap filled in January 2019 is the hiring of a Housing Access Coordinator that is serving as a liaison for landlords and clients that will increase the affordable housing stock. The CoC continues to 1. work with the service providers and local elected leadership to eliminate barriers, 2. seek funding to implement a best practices RRH program (to be submitted to ESG for consideration for funding in 2020), 3. seek funding to implement a system wide CE system as part of the 2019 CoC competition 4. seek funding for a low barrier mens ES 5. continuing to uses case conferencing and a by-name list at the HOME Committee to increase permanent housing exits and 6. publishing data on exits, holding an annual community data review event for elected officials, service providers, people with lived experience of homelessness and community members where we review current data and discuss potential causes and

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solutions for our community. The CoC saw a 22% decrease from 96% to 74% in retention of permanent housing between FY2017 and FY2018 Sys PM. (3)The CoC works to increase the rate at which people retain permanent housing by allowing service providing agencies to also bring clients back to the by-name list if they are at risk of losing their housing. (2 and 4) CoC board and Coordinator are responsible for overseeing strategies and to increase the rate at which individuals and families exit to and retain PH or exit to a PH destination.

#### \*3A-4. Returns to Homelessness as Reported in HDX.

#### **Applicants must:**

	Percentage
1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.	8%
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.	16%

#### 3A-4a. Returns to Homelessness–CoC Strategy to Reduce Rate.

#### **Applicants must:**

- 1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
- 2. describe the CoC's strategy to reduce the rate of additional returns to homelessness; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)

The CoC's rate of returns to homelessness increased from 1 person to 6 people from FY 2017 to FY 2018 Sys PM. (1) The CoC identifies and talks to those returning to the homeless system and work to identify common factors for returns. Common factors for returns include the lack of affordable housing in Orange County, discharge from high barrier programs, lack of connections to mental health and other resources, and inadequate income. (2) The CoC's strategies to reduce the rate of additional returns to homelessness for individuals and families experiencing homelessness to include: working to increase support services for those with mid-range of service need, providing housing location case management and financial assistance for RRH. Strategies to reduce additional returns to homelessness with service providers include: service providers are able to bring clients to the HOME Committee for case conferencing when clients are housed but at-risk of losing their housing (If PSH clients are evicted, PSH providers search for alternative housing instead of terminating these clients from PSH). The CoC is working with shelters to exit clients directly from the shelter to PH and the CoC is also working to increase funding for RRH to successfully house folks that need financial assistance and case management. The CoC will have a well-advertised entry point through coordinated entry where people who are housed and have lived experience of homelessness can access services quickly and efficiently. (3) The CoC board and coordinator are responsible for overseeing these strategies.

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#### \*3A-5. Cash Income Changes as Reported in HDX.

#### **Applicants must:**

	Percentage
1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.	0%
2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.	26%

#### 3A-5a. Increasing Employment Income.

#### **Applicants must:**

- 1. describe the CoC's strategy to increase employment income;
- 2. describe the CoC's strategy to increase access to employment;
- 3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
- 4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment.

(limit 2,000 characters)

The CoC's change in earned income decreased by 25% from FY 2017 to FY 2018 Sys PM.

(4) The CoC board and coordinator are responsible for overseeing these strategies.

TO BE COMPLETED

#### 3A-5b. Increasing Non-employment Cash Income.

#### Applicants must:

- 1. describe the CoC's strategy to increase non-employment cash income;
- 2. describe the CoC's strategy to increase access to non-employment cash sources;
- 3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.

The CoC's change in non-employment cash income increased from 0% to 26% in FY 2017 to FY 2018 Sys PM.

(3) The CoC board and coordinator are responsible for overseeing these strategies.

TO BE COMPLETED

#### 3A-5c. Increasing Employment. Attachment Required.

#### Applicants must describe how the CoC:

1. promoted partnerships and access to employment opportunities with

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private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and

2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being. (limit 2,000 characters)

TO BE COMPLETED

3A-5d. Promoting Employment, Volunteerism, and Community Service.

Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC's geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	
2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).	
3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.	
4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.	
5. The CoC works with organizations to create volunteer opportunities for program participants.	
6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	
7. Provider organizations within the CoC have incentives for employment.	
8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.	

3A-6. System Performance Measures 05/31/2019 Data-HDX Submission Date

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

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# 3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

#### Instructions

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#### Resources:

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

#### 3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	X
2. Number of previous homeless episodes	Х
3. Unsheltered homelessness	X
4. Criminal History	Х
5. Bad credit or rental history	х
6. Head of Household with Mental/Physical Disability	X

#### 3B-1a. Rapid Rehousing of Families with Children.

#### **Applicants must:**

- 1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
- 2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once

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#### assistance ends; and

3. provide the organization name or position title responsible for overseeing the CoC's strategy to rapidly rehouse families with children within 30 days of them becoming homeless. (limit 2,000 characters)

TO BE COMPLETED

#### 3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or - Insured Housing.

CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.	X
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.	
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	X
4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.	X

### 3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing Needs.

Applicants must indicate whether the CoC's strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

1. Unsheltered homelessness	Yes
2. Human trafficking and other forms of exploitation	
3. LGBT youth homelessness	
4. Exits from foster care into homelessness	
5. Family reunification and community engagement	
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

# 3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.

#### Applicants must check all that apply that describes the CoC's current

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#### strategy to prioritize unaccompanied youth based on their needs.

1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)	х
2. Number of Previous Homeless Episodes	х
3. Unsheltered Homelessness	х
4. Criminal History	х
5. Bad Credit or Rental History	х

# 3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:

- 1. all youth experiencing homelessness, including creating new youthfocused projects or modifying current projects to be more youth-specific or youth-inclusive; and
- 2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive. (limit 3,000 characters)
- The CoC partners with agencies that serve youth including Orange County DSS, youth-focused nonprofits, the school systems, Community Colleges, the Teen Center, Vocational Rehab, and LGBT youth agencies to increase the availability of housing and services for youth experiencing homelessness. The CoC has not counted any unsheltered homeless youth in the past ten years, despite active outreach to and engagement with agency partners listed above. The CoC continues to actively engage the spectrum of agencies that serve youth and all of these agencies participated in the PIT service count and again no unaccompanied youth were counted. The CoC will continue to partner with youth agencies to ensure all homeless youth are gaining access to housing and services and will monitor closely the youth PIT count numbers, and demographics from the System Performance Measures. The CoC therefore targets sheltered youth and uses existing care coordination through the HOME Committee to increase housing and services available for this group.(2) The CoC continually looks for additional resources like grant opportunities from HUD and other federal funders, foundation funding on the local, state, and national level, private fundraising, and local and state government funding that could increase housing and services for youth experiencing homelessness. The CoC also continually examines and implements ways to more effectively use existing resources, including refining prioritization, referral and other aspects of coordinated entry, implementing project performance monitoring of CoC- and ESG-funded programs, and using performance data to formulate annual funding recommendations for CoC and ESG projects.

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# 3B-1d.1. Youth Experiencing Homelessness–Measuring Effectiveness of Housing and Services Strategies.

#### **Applicants must:**

- 1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;
- 2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and
- 3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)
- (1) The CoC uses PIT data and System Performance Measure data showing the number of youth experiencing homelessness remaining at zero to measure strategies to determine the need for housing and services for youth experiencing sheltered and unsheltered homelessness. The CoC will also consult with service providers to get qualitative feedback about the availability of housing and services for youth experiencing homelessness. The CoC will particularly solicit feedback from service agencies that work directly with youth at significant risk of homelessness - the Department of Social Services for foster care youth and LGBTQ Center for LGBTQ youth. The CoC will also look at measures from coordinated entry to see the number of youth presenting for services and the results of those initial screenings and referrals.(2) The CoC will use the number of youth experiencing homelessness overall to calculate the effectiveness of the strategies. The CoC will also solicit feedback from youth experiencing homelessness and from service providers working with youth to ensure effectiveness.(3) Without having a significant youth experiencing homelessness population, the CoC believes continuing to be available to partner, and to coordinate housing and services for any youth who present through coordinated entry, is the most appropriate way to determine the effectiveness of CoC strategies and to align resources/housing.

#### 3B-1e. Collaboration-Education Services.

#### **Applicants must describe:**

- 1. the formal partnerships with:
  - a. youth education providers;
  - b. McKinney-Vento LEA or SEA; and
  - c. school districts; and
- 2. how the CoC collaborates with:
  - a. youth education providers;
  - b. McKinney-Vento Local LEA or SEA; and
  - c. school districts.

#### (limit 2,000 characters)

The CoC collaborates with homeless education liaisons of the two CoC school districts by organizing and attending bi-monthly meetings with this group. The CoC attends school meetings each year to talk with staff about strategies to end homelessness, including coordinated entry, and make sure school staff are aware of all available resources for homelessness and housing. School officials attend CoC board meetings (including serving on CoC board), trainings,

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**Applicant:** Chapel Hill/Orange County CoC **Project:** NC-513 CoC Registration FY2019

byname list coordination, case conferencing meetings, planning events for the PIT, and CE meetings. The CoC coordinates with school board members for both districts through volunteer opportunities like our one-day service event Project Connect, and other community activities. The CoC serves on a coalition with school social workers from both districts and early childhood experts among other agencies called the Orange Resilience Initiative (ORI). ORI's goal is to prevent toxic stress and adverse childhood experiences (ACEs), and promoting a culture of resilience in the CoC. As part of this work and to promote a more trauma-informed system, the CoC organizes monthly self-care sessions for all human service providers in the CoC. Representatives from both school systems, early childhood education programs (Head Start/Early Head Start) plus staff from the CoC homeless service programs in addition to staff from the Department of Social Services and the Health Department, attend these sessions regularly.

These sessions both increase individual self-care for participants and forge connections between human service agencies that will help to ensure better outcomes for all clients seeking help in the CoC. The CoC does not have formal agreements in place for these collaborations, but will work to establish these in the coming year.

# 3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services. (limit 2,000 characters)

CoC staff and local education liaisons from both school districts in the CoC coordinate to inform people about eligibility for educational services via letters sent home to parents and in-person meetings. The CoC and LEAs work together to ensure that children are enrolled in school or early childhood programs, have transportation, and access to housing/homeless services. Homeless service agencies connect households to education-related services including school supply drives and summer feeding programs. School social workers and homeless education liaisons contact CoC staff and staff at agencies to troubleshoot finding services and resources for families regularly. CoC staff and homeless service agencies contact LEAs when they encounter school-age children through coordinated entry when families are presenting for services and during monthly case conferencing for people on the CoC by-name list. The CoC will incorporate work being done through CE case conferencing that coordinates access to school into formal agreements and the next iteration of Written Standards and Coordinated Entry Policies & Procedures When families enter shelter, they ensure that school age children are connected with homeless education resources and children birth to five with early childhood resources, including child care.

### 3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and

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#### supports and may add other providers not listed.

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	No	Yes
Head Start	No	Yes
Early Head Start	No	No
Child Care and Development Fund	No	No
Federal Home Visiting Program	No	Yes
Healthy Start	No	No
Public Pre-K	No	No
Birth to 3 years	No	Yes
Tribal Home Visting Program	No	No
Other: (limit 50 characters)		•

#### 3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC Yes uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC.

#### 3B-2a. VA Coordination-Ending Veterans Homelessness.

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness.

3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach.

#### 3B-3. Racial Disparity Assessment. Attachment Required.

#### **Applicants must:**

1. select all that apply to indicate the findings from the CoC's Racial Disparity Assessment; or

2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

1. People of different races or ethnicities are more likely to receive homeless assistance.	x
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2. People of different races or ethnicities are less likely to receive homeless assistance.	
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	X
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	
7. The CoC did not conduct a racial disparity assessment.	

#### 3B-3a. Addressing Racial Disparities.

Applicants must select all that apply to indicate the CoC's strategy to address any racial disparities identified in its Racial Disparities Assessment:

1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC.	x
2. The CoC has identified the cause(s) of racial disparities in their homeless system.	
3. The CoC has identified strategies to reduce disparities in their homeless system.	x
4. The CoC has implemented strategies to reduce disparities in their homeless system.	
5. The CoC has identified resources available to reduce disparities in their homeless system.	х
6: The CoC did not conduct a racial disparity assessment.	

# 4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

#### Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

#### 4A-1. Healthcare-Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	Yes	Yes
Other: (limit 50 characters)		

#### 4A-1a. Mainstream Benefits.

#### **Applicants must:**

- 1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;
- 2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
- 3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in

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#### health insurance;

- 4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
- 5. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy for mainstream benefits. (limit 2,000 characters)
- (1) The CoC partners with the Orange County DSS, local hospitals, FQHCs, and community mental health providers to assist persons experiencing homelessness to apply for and receive mainstream benefits. Service providers host and promote ACA enrollment events, help clients apply for Medicaid, SNAP, WIC, and other entitlement benefits. The CoC has a dedicated SOAR caseworker that keeps program staff up to date regarding resources available and coordinates monthly meetings of all SOAR caseworkers and stakeholders to prioritize referrals and coordinate SOAR work. The CoC prioritizes SOAR referrals through coordinated entry and the by-name list. The Durham VA Medical Center, SSVF provider Volunteers of America, shelter staff, and the Orange County Veterans Services Officer meet monthly -- part of this work is connecting veterans with VA benefits. Health insurance coverage and SOAR eligibility is assessed at coordinated entry and recertification for PSH clients. (2) The CoC systematically informs program staff about mainstream benefits through email blasts and assessing training needs and coordinating experts to provide that training. The DSS Director also sits on the CoC board, facilitating information flow and coordination between DSS and homeless service providers. (3) The CoC board and coordinator are responsible for overseeing the CoC strategy for mainstream benefits.

#### 4A-2. Lowering Barriers to Entry Data:

#### **Applicants must report:**

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.	
Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	5
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	

#### 4A-3. Street Outreach.

#### **Applicants must:**

- 1. describe the CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
- 2. state whether the CoC's Street Outreach covers 100 percent of the CoC's geographic area;
- 3. describe how often the CoC conducts street outreach; and
- 4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

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#### (limit 2,000 characters)

(1) The CoC has identified a comprehensive street outreach program to connect people living unsheltered with housing and services as a gap in the CoC's homeless services system. The CoC has a formulated a potential program budget, and seeking to find a suitable host agency and renewable funding sources. Current outreach efforts include the VA and SSVF for veterans and agencies that have natural overlap with street outreach, including the Community Empowerment Fund (CEF), police and Emergency Services, PSH case management, and judicial system employees. The OC Hub, co-located with CEF where many people living unsheltered frequent, provides access to coordinated entry, housing and service connections.

(2) Street outreach covers 100% of the CoC geographic area - this includes full service for veterans, and the targeted approach described above for nonveterans.(3) The CoC conducts this targeted outreach as specific client needs arise from community discussions, or from working the veteran and nonveteran by-name lists. Some form of outreach happens each week, if not each day. (4) Outreach is conducted using trauma-informed practices prioritizing people with higher acuity, longer lengths of time homeless and those living unsheltered rather than sheltered. All coordinated entry physical locations are accessible to individuals with disabilities, including accessible physical locations for individuals who use wheelchairs, as well as people in the CoC who are least likely to access homeless assistance. Per Written Standards, once street outreach is adopted, this program will offer clients the same standardized process as persons who access coordinated entry through site-based access points. Street outreach efforts will be linked to OC Connect, the coordinated entry process.

#### 4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

	2018	2019	Difference
RRH beds available to serve all populations in the HIC	15	0	-15

# 4A-5. Rehabilitation/Construction Costs-New No Projects.

Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting \$200,000 or more in funding for housing rehabilitation or new construction.

# **4A-6. Projects Serving Homeless under Other** No Federal Statutes.

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Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.

### 4B. Attachments

### Instructions:

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site: https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshot-resource

Document Type	Required?	Document Description	Date Attached
_FY 2019 CoC Competition Report (HDX Report)	Yes		
1C-4.PHA Administration Plan–Moving On Multifamily Assisted Housing Owners' Preference.	No		
1C-4. PHA Administrative Plan Homeless Preference.	No		
1C-7. Centralized or Coordinated Assessment System.	Yes		
1E-1.Public Posting–15-Day Notification Outside e- snaps–Projects Accepted.	Yes		
1E-1. Public Posting–15-Day Notification Outside e- snaps–Projects Rejected or Reduced.	Yes		
1E-1.Public Posting–30-Day Local Competition Deadline.	Yes		
1E-1. Public Posting–Local Competition Announcement.	Yes		
1E-4.Public Posting–CoC- Approved Consolidated Application	Yes		
3A. Written Agreement with Local Education or Training Organization.	No		
3A. Written Agreement with State or Local Workforce Development Board.	No		
3B-3. Summary of Racial Disparity Assessment.	Yes		
4A-7a. Project List-Homeless under Other Federal Statutes.	No		
Other	No		
Other	No		

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Other	No	
Other	140	

### **Attachment Details**

**Document Description:** 

### **Attachment Details**

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### **Attachment Details**

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### **Attachment Details**

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**Document Description:** 

### **Attachment Details**

**Document Description:** 

## **Submission Summary**

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated	
1A. Identification	09/23/2019	
1B. Engagement	09/23/2019	
1C. Coordination	09/24/2019	
1D. Discharge Planning	No Input Required	
1E. Local CoC Competition	09/24/2019	
1F. DV Bonus	09/24/2019	
2A. HMIS Implementation	09/24/2019	
2B. PIT Count	Please Complete	
3A. System Performance	09/24/2019	
3B. Performance and Strategic Planning	09/24/2019	
4A. Mainstream Benefits and Additional Policies	09/24/2019	
4B. Attachments	Please Complete	

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**Submission Summary** 

No Input Required