

Attendance: Shanisha Harrington, Paul Marvin, Harrison Pierce, Corey Root, Diiv Sternman

## 2019 DASHBOARD REVIEW

Outcomes Submitted; GOAL: 25		Decision Days; GOAL: 100		Approval Rate; GOAL: 80+%		Referrals Made		Initial Interview		Case started	
Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD
0	2	0	56	0	50%		4		3		0

## DISCUSSION TOPICS

Purpose of SOAR collaborative

- We are looking to help the dedicated SOAR worker but also other SOAR caseworkers (troubleshooting, improving the system, changing process for medical records), and also tracking progress and setting goals.
- Paul from HomeLink has read only access to EPOCH to help out with medical records and is looking at getting SOAR trained

Agency Updates

- DSS – SOAR job to be posted?
  - The job has been posted at DSS. We are hopeful because there is nowhere to go but up.
  - Must have a social work degree to get this position. Robert Gilmore will be supervising.
  - Update on SOAR cases not included in minutes to protect client confidentiality.
    - Make sure Robert is only sending updates for people that are on HOME
    - Keep in mind that folks should have bank accounts
- CEF
  - Hiring for two positions – Advocate Program Coordinator and AmeriCorps Vista Employment. Will be reinitiating co-director search once there is some breathing room.
- HomeLink
  - Team is full strength, beginning to take some referrals. Ramping up right now. Please keep contact open and let us know what we can do to help!
- UNC Horizons
  - Staff have expressed interest about SOAR. Corey talking with Marc Strange re: housing in coming weeks, will check in on SOAR.
- OCPEH
  - Harrison now SOAR trained, will connect with Diiv for referral
  - Homelessness 101 & 201 at Seymour Center in Chapel Hill, both sessions **3:30-5:00 pm**
    - Wed. April 24: [Homelessness 101 Registration](#)** - current best practices in homeless services + the data on homelessness in Orange County



## Orange SOAR Collaborative

Meeting Agenda, April 11, 2019, 3:30-4:30 pm  
Southern Human Services Center, Room C

- **Wed. May 1: [Homelessness 201 Registration](#)** takes a deeper dive into each of our local homeless system gaps to learn exactly what we need to do to end homelessness
- Charity and Justice Workshop will be happening again on Wednesday, June 12<sup>th</sup> at Southern Human Services from 10-11:30.

### Revised Referral Process

- [Review revised form](#)
  - Which questions can be removed/reworded? Open ended questions aren't useful, so it needs to be as specific as possible.
  - Get HOME consent for these folks? Or a separate one for this meeting?
    - Start with consent for this meeting and see how that goes. SOAR isn't restricted to literal homelessness; SOAR also uses much more information than HOME.
    - **Harrison will draft a referral form** – Just a status of the case, offer an anonymous option, etc for tracking purposes (know that someone picked up the case, in process, approval/denial). Make sure it's clear that we won't be discussing specific information.
- Tracking process & confidentiality
- Bridge for folks that have already been referred
- Also a bridge between Robert and the new caseworker whenever that happens

### SOAR Community Certification

- Review [certification dashboard](#); timeline for Bronze certification?
- Time to sign [MOUs](#) – send to Harrison (<mailto:hapierce@orangecountync.gov>)
  - Need from HomeLink and CEF

***Next meeting: May 9***

***Remaining 2019 Meetings: June 6, July 11, Aug. 8, Sept. 12, Oct. 10, Nov. 14, Dec. 12***