### FY2016 - Performance Measurement Module (Sys PM)

#### Summary Report for NC-513 - Chapel Hill/Orange County CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more "metrics" used to measure the system performance. Click through each tab above to enter FY2016 data for each measure and associated metrics.

RESUBMITTING FY2015 DATA: If you provided revised FY 2015 data, the original FY2015 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and "save" before closing.

#### **Measure 1: Length of Time Persons Remain Homeless**

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

		Universe (Persons)		Average LOT Homeless (bed nights)								
	Submitted FY2015	Revised FY2015	Current FY	Submitted FY2015	Revised FY2015	Current FY	Difference	Submitted FY2015	Revised FY2015	Current FY	Difference	
1.1 Persons in ES and SH	255	255	109	109	109	80	-29	50	50	47	-3	
1.2 Persons in ES, SH, and TH	333	333	269	121	121	113	-8	62	62	73	11	

b.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

	Universe (Persons)			Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)			
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference		
1.1 Persons in ES and SH	-	107	-	178		-	71			
1.2 Persons in ES, SH, and TH	-	265	-	171		-	100			

## Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Exited to a Housing D	Persons who a Permanent Destination (2 as Prior)	Returns to	o Homelessn han 6 Month	nelessness in Less Returns to Homelessness from 6 to 6 Months 12 Months		Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years			
	Revised FY2015	# of Returns	Revised FY2015	# of Returns	% of Returns	Revised FY2015	# of Returns	% of Returns	Revised FY2015	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	19	9	0	0	0%	1	0	0%	0	0	0%	0	0%
Exit was from ES	88	74	8	8	11%	11	6	8%	5	5	7%	19	26%
Exit was from TH	31	29	0	0	0%	0	0	0%	3	0	0%	0	0%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	9	81	1	0	0%	0	0	0%	1	0	0%	0	0%

TOTAL Returns to Homelessness	147	193	9	8	4%	12	6	3%	9	5	3%	19	10%
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#### **Measure 3: Number of Homeless Persons**

#### Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	2015 PIT Count	Most Recent PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	129	80	-49
Emergency Shelter Total	81	21	-60
Safe Haven Total	0	0	0
Transitional Housing Total	28	44	16
Total Sheltered Count	109	65	-44
Unsheltered Count	20	15	-5

#### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons	333	333	269	-64
Emergency Shelter Total	255	255	84	-171
Safe Haven Total	0	0	0	0
Transitional Housing Total	110	110	187	77

#### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	46	44	51	7
Number of adults with increased earned income	1	1	0	-1
Percentage of adults who increased earned income	2%	2%	0%	-2%

 $\label{eq:metric 4.2-Change in non-employment cash income for adult system stayers during the reporting$ 

Deriod	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	46	44	51	7
Number of adults with increased non-employment cash income	6	4	0	-4
Percentage of adults who increased non-employment cash income	13%	9%	0%	-9%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	46	44	51	7
Number of adults with increased total income	7	5	0	-5
Percentage of adults who increased total income	15%	11%	0%	-11%

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	5	5	5	0
Number of adults who exited with increased earned income	0	0	1	1
Percentage of adults who increased earned income	0%	0%	20%	20%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	5	5	5	0
Number of adults who exited with increased non-employment cash income	0	0	0	0
Percentage of adults who increased non-employment cash income	0%	0%	0%	0%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	5	5	5	0
Number of adults who exited with increased total income	0	0	1	1
Percentage of adults who increased total income	0%	0%	20%	20%

### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	253	253	217	-36
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	43	43	25	-18
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	210	210	192	-18

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	290	290	250	-40
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	55	55	38	-17

Of persons above, count those who did not have entries in ES, SH, TH or				
PH in the previous 24 months. (i.e. Number of persons experiencing	235	235	212	-23
homelessness for the first time.)				

# Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in the FY2016 Resubmission reporting period.

# Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons who exit Street Outreach	19	19	4	-15
Of persons above, those who exited to temporary & some institutional destinations	1	1	0	-1
Of the persons above, those who exited to permanent housing destinations	3	3	0	-3
% Successful exits	21%	21%	0%	-21%

#### Metric 7b.1 – Change in exits to permanent housing destinations

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited	296	290	229	-61
Of the persons above, those who exited to permanent housing destinations	112	106	63	-43
% Successful exits	38%	37%	28%	-9%

#### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons in all PH projects except PH-RRH	116	115	119	4
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	115	114	117	3
% Successful exits/retention	99%	99%	98%	-1%