

2018 GOALS REVIEW

Outcomes Submitted; GOAL: 10		Decision Days; GOAL: 100		Approval Rate; GOAL: 80+%		Referrals Made		Initial Interview		Case started	
Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD
1	5	105	54	100%	20%	2	25	1	20	1	9

DISCUSSION TOPICS

Setting 2019 SOAR Goals

- Outcomes
- Interim outputs
- Other goals
 - Achieving community certification
 - Focusing on other areas

SOAR Community certification & other action items - GOAL: achieve Bronze certification

- Review [certification dashboard](#)
- SOAR agency MOU

Coordinating referrals

- Current process:
 - UNC can take up to 3 referrals at a time
 - Carmen taking 2 referrals per month
 - Referral form sent to Carmen, SOAR criteria added to HOME list
- Review of process, tweaks

Troubleshooting for SOAR caseworkers

FUTURE MEETINGS

Next meeting: February 14

Remaining 2019 Meetings: Feb. 14, Mar. 14, April 11, May 9, June 6, July 11, Aug. 8, Sept. 12, Oct. 10, Nov. 14, Dec. 12