

Attending: Laura D'Agnati, Billie Guthrie, Carmen Johnson, Megan Raymond, Corey Root, Diiv Sternman

2018 GOALS DASHBOARD

| Outcomes Submitted | | | Decision Days | | | Approval Rate | | |
|--------------------|------------|-----|---------------|------------|-----|---------------|------------|-----|
| GOAL | This month | YTD | GOAL | This month | YTD | GOAL | This month | YTD |
| 20 | 2 | 2 | 100 days | 52 | 52 | 80+% | 0% | 0% |

OCPEH Updates

- NC Homeless Conference will be April 30-May 1 at the McKimmon Center in Raleigh, registration info:
<https://www3.thedatabank.com/dpg/217/default.asp?formid=HOMELESSCONF18&aacwc=3815621710522923065993205467113>
- 2nd part of Disability Lunch and Learn – noon-1pm at IFC Community House, 1315 Martin Luther King Blvd in Chapel Hill.
 - March 9 – disability criteria
 - Billie can come back if want to do another session for people experiencing homelessness
- Homelessness 101 Lunch & Learn, March 14, Chapel Hill Public Library, register online:
<https://www.eventbrite.com/e/homelessness-lunch-learn-tickets-42648992284>
- Homelessness 101 Lunch & Learn, April 12, Carrboro Town Hall, register online:
<https://www.eventbrite.com/e/homelessness-101-in-carrboro-tickets-43257689915>

DISCUSSION TOPICS

Troubleshooting for SOAR caseworkers

- Billie spoke with DDS examiner who is pulling medical records herself to make sure caseworkers are not redacting or omitting substance use information, she will let Emily know about this.

Coordinating referrals

- Review of current process
 - First come, first served process at this point; Carmen is making contact with referral person right away as she gets referrals, and starting to get medical records; Carmen is copying in caseworkers
- [New referral form](#) updated last month, it's going well
- Change process to have mix of acuity in Carmen's caseload?
 - Carmen will talk with Suzanne and come with a proposal that the group will talk about in April
 - Should we add in "ease of case"/slamdunkedness of case measure that factors in
 - Having medical records in hand
 - Ability to contact client
 - Substance use interference

Review List of SOAR-trained caseworkers – Diiv will coordinate with Maggie to talk about existing list of SOAR caseworkers, the Collaborative can review and make a plan at the April meeting to have more engagement from the caseworkers who are not attending meetings yet

- Billie suggests hosting a community breakfast to re-engage these people, food is always a good draw
- Corey has a new contact at UNC Hospitals, will formulate an ask to fund more SOAR caseworkers; Corey will contact Emily to check on the good process for this, accompanying her to meeting, etc.

SOAR Community certification

- The group reviewed steps and made an action plan for Orange to start this process, outlined on NCCEH website: <http://www.ncceh.org/files/862>
 - Most Bronze level criteria are already met, with the exception of a few Corey will ask Emily about
 - Complete initial review of community outcomes to identify and work on areas/issues of concern – or maybe we have done this?
 - Host SOAR Essentials training – can NCCEH help with this?
 - Are there sample MOUs we can use to document some of the criteria?
 - Is there a sample pitch re: obtaining commitment from local agencies to have staff obtain and implement?



Orange SOAR Collaborative – Meeting Notes

March 8, 2018, 3:30-4:30 pm

Southern Human Services Center, Room D

- GOAL: achieve Bronze certification by August 31
- Silver level
 - Also have many of these criteria already met
 - Carmen will talk with Suzanne about becoming SOAR Certified
 - So far Carmen has not had to pay for medical records

FUTURE MEETINGS

Next meeting: April 12, 2018, 3:30-4:30pm

Remaining 2018 meetings: Mar. 8, Apr. 12, May 10, June 14, July 12, Aug. 9, Sep. 13, Oct. 11, Nov. 8, Dec. 13