



Orange County  
Partnership to  
End Homelessness

# Point-in-Time (PIT) Service Count

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**January 28 - February 10, 2021**

# PIT Background & Context

# The Point-in-Time count happens every January and serves multiple purposes

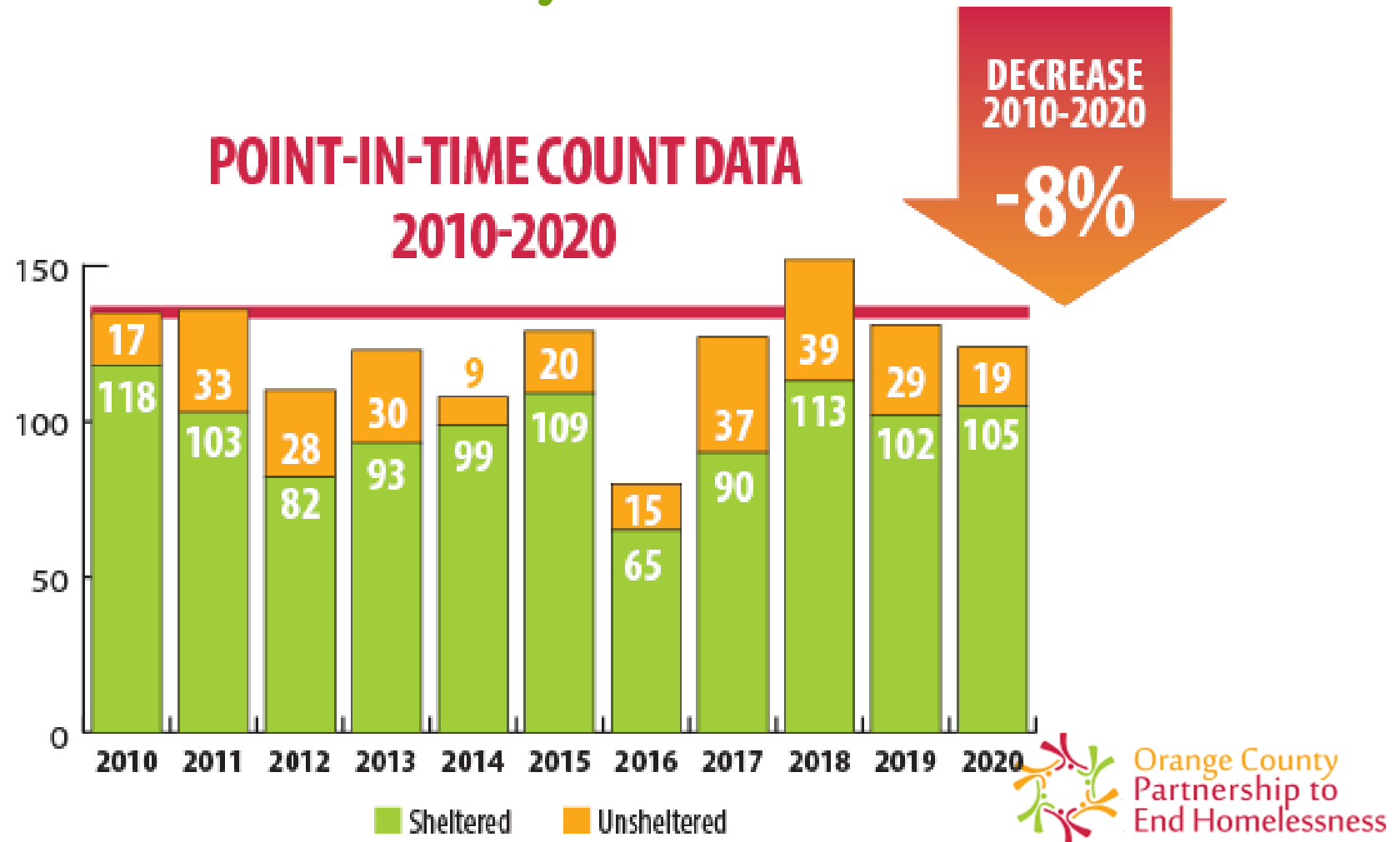
- Collects annual data required by HUD
- Provides a snapshot of homelessness on a given night in a community
- Establishes estimate of community needs and basis for funding
- Provides opportunity for outreach and connection to resources



# How do we use PIT count data?

- To produce community-wide reports
  - 2020 Homeless Data Review
- To inform decision-making re: homelessness funding
  - Orange County Homeless System Gaps Analysis
- To submit data to HUD, as required
- If desired, to follow up with participants re: services and housing
  - Orange County coordinated entry process, no new programs
    - If already connected to service providers then likely have this info
  - If not on the HOME list or gone through diversion, this can be a good opportunity to connect

# Orange County Point-in-Time (PIT) count numbers relatively flat since 2010



# Who gets counted and how?

| Who  | How Counted           |
|--|-----------------------|
| People living unsheltered  | PIT Unsheltered Count |
| People in shelter, cold weather cots, non-congregate shelter (hotel) | PIT Sheltered Count   |
| People in group homes, transitional housing                          | Not counted           |
| People at risk of homelessness                                       | Not counted           |

# Who does the counting?

- Street count – very different in 2021
  - Street Outreach team only
- Sheltered count
  - Agencies on HUD-required database (HMIS)
- Service count ← WHAT THIS TRAINING IS ABOUT
  - Agencies who have any contact with people experiencing homelessness

# Service Count Info for Agencies



# Here is the overall flow of the Service Count

- PIT Flow Chart

## 2021 POINT-IN-TIME SERVICE COUNT

Please ask this question between Thursday, January 28 - Wednesday, February 10

*Where did you sleep on  
Wednesday, January 27?*



*If the answer is...*

Any place not meant for  
human habitation

- Outdoors

- Vehicle

- Abandoned building

- Motel PAID BY PROGRAM



*Please ask...*

Have you already completed the PIT Survey?

- 2 page survey

**IN A SHELTER**

- IFC Community House

- IFC HomeStart

- Urban Ministries

- Durham Rescue Mission

- Allied Churches of



**IN  
TRANSITIONAL  
HOUSING**

- Together House

- Other group homes

**IN HOSPITAL/  
DETOX/  
TREATMENT**

- UNC Horizons

- Freedom House

- UNC Hospital

- Duke Hospital

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# Expectation: 2 questions asked of many people, surveys completed for few people

- Ask of all

Where did you sleep on Wednesday, January 27?

- Ask of those who slept unsheltered

Have you already completed the PIT survey?

- ONLY complete surveys for folks who both...
  - Slept unsheltered or in a place not meant for human habitation on Wednesday Jan. 27

AND

- Have not already completed the survey

# How to fill PIT survey form

# PIT survey form is 2 pages, 16 questions, takes about 10 minutes to complete

- [PIT Survey Form](#)



## Orange County 2021 Point-in-Time Count Survey

Answers for all questions are **voluntary**. Participants can answer **all** questions, **some** questions, or **no** questions as they are comfortable. Please mark unanswered questions: **Don't Know (DK)** or **Refused (Ref)**.

Interviewer: \_\_\_\_\_ Interview Location: \_\_\_\_\_

Interview Date: \_\_\_\_\_ Interview Time: \_\_\_\_\_ Interviewer Phone & Email: \_\_\_\_\_

- ☐ Person provided input for survey      ☐ Person did not wish to complete survey or situation did not permit  
☐ Person asked to use info from program files for survey

### 1. Where are you sleeping/did you sleep on Wednesday, January 27, 2021?

#### Considered Homeless

If you select any of these choices, go to Question 2.

- ☐ Unsheltered (*outdoors, tent, vehicle, bus/train station, abandoned building, or other place not meant for human habitation*)
- ☐ Emergency shelter (Name: \_\_\_\_\_)
- ☐ Transitional housing (Name: \_\_\_\_\_)
- ☐ Hotel/motel paid for by an agency (DSS, emergency assistance program, church, etc.)

# Surveys may be completed with full, partial, or no input from participants

- 16 questions, takes between 7-10 minutes
- As you begin the form, please remind folks...
  - Participation is voluntary
  - Responses are kept anonymous
  - They can stop the survey at any time
- We can use program file info to complete surveys with client consent
- Please ask everyone the last question about follow-up
- Some of the questions ask about sensitive issues like health and substance use
  - They can skip any questions they prefer not to answer
  - Responses are kept anonymous

# What about double counting people?

## What's next?

- We will de-duplicate the surveys once all are collected
  - Very important to get as much information as possible on surveys
- Survey information is gathered electronically, but OCPEH staff may follow up with you
- Please scan and email paper forms by Thursday Feb. 11 to Corey Root – [croot@orangecountync.gov](mailto:croot@orangecountync.gov)

# THANK YOU for your help

- Having an accurate PIT count affects homeless services funding & planning – we appreciate your help!!
- Follow up with us anytime
  - Corey Root, [croot@orangecountync.gov](mailto:croot@orangecountync.gov)
  - (919) 245-2496