

## 2018 GOALS DASHBOARD

Outcomes Submitted; GOAL: 10		Decision Days; GOAL: 100		Approval Rate; GOAL: 80+%		Referrals Made		Initial Interview		Case started	
Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD
0	4	N/A	28	0%	0%		23		19		8

## DISCUSSION TOPICS

### 2019 SOAR Goals

SOAR Community certification & other action items - GOAL: achieve Bronze certification

- Review [certification dashboard](#)
- Meeting at UNC Hospital
- SOAR agency MOU
- Update re: pitch from commitment from local agencies
- Carmen becoming SOAR Certified

### Coordinating referrals

- Current process:
  - UNC can take up to 3 referrals at a time
  - Carmen taking 2 referrals per month
  - Referral form sent to Carmen, SOAR criteria added to HOME list
- Review of process, tweaks

Troubleshooting for SOAR caseworkers

## FUTURE MEETINGS

Next meeting: January 10

2019 Meetings: Jan. 10, Feb. 14, Mar. 14, April 11, May 9, June 6, July 11, Aug. 8, Sept. 12, Oct. 10, Nov. 14, Dec. 12