



Orange SOAR Collaborative

Meeting Agenda, December 14, 2017, 3:30-4:30 pm
Southern Human Services Center, Room C

Coordinating referrals

- Review of current process
- Feedback/tweaks

2017 Community SOAR goals – submit 6 outcomes

2018 Community SOAR goals

- # Outcomes
- Decision days
 - Orange average is 106 decision days, the statewide average is 92 days
 - Orange median is 104 days, statewide median is 89 days
- Approval rate
 - Orange percentage of applications approved 90%, statewide is 79%
 - Emily Carmody recommends 80% or higher as a goal

Review List of SOAR-trained caseworkers

- Who is SOAR trained? Taking cases? Has restrictions? Submitting outcomes
- Look at list, make a plan for individual folks and getting more folks involved

SOAR Community certification

- Review steps and make an action plan for Orange - <http://www.ncceh.org/files/862>

Troubleshooting for SOAR caseworkers

2018 Meeting schedule

- Day/time: Second Thursday, 3:30 -4:30 pm
- Location: Southern Human Services Center, Room C or D
- Any other logistics?