The Orange County Plan to End Homelessness sets out action steps May 2019 through December 2020 to prevent and end homelessness in Orange County.

VISION: Homelessness in Orange County becomes **rare, brief, and one-time.**

HOME, TOGETHER OBJECTIVES

This plan aligns with goals outlined in the federal strategic plan to end homelessness <u>Home, Together</u>: to end homelessness and chronic homelessness among veterans, people with disabilities, families with children, unaccompanied youth, and all others. Home, Together lays out eight objectives in four categories:

1. Ensure Homelessness is a Rare Experience
Objective 1.1: Collaboratively Build Lasting Systems that End Homelessness
Objective 1.2: Increase Capacity and Strengthen Practices to Prevent Housing Crises and Homelessness

2. Ensure Homelessness is a Brief Experience
Objective 2.1: Identify and Engage All People Experiencing Homelessness as Quickly as Possible
Objective 2.2: Provide Immediate Access to Low-Barrier Emergency Shelter or other Temporary Accommodations to All Who Need it
Objective 2.3: Implement Coordinated Entry to Standardize Assessment and Prioritization Processes and Streamline Connections to Housing and Services
Objective 2.4: Assist People to Move Swiftly into Permanent Housing with Appropriate and Person-Centered Services

3. Ensure Homelessness is a One-Time Experience
Objective 3.1: Prevent Returns to Homelessness through Connections to Adequate Services and Opportunities

4. Sustain an End to Homelessness
Objective 4.1: Sustain Practices and Systems at a Scale Necessary to Respond to Future Needs

BREAKTRHOUGH OBJECTIVES

This plan proposes three breakthrough objectives that if achieved will translate to direct progress in ending homelessness in Orange County:
1. Fill homeless system gaps
2. Improve existing projects and processes
3. Improve quality of homeless service delivery

2019-2020 Plan projected to be approved by OCPEH Leadership Team on May 20, 2019

Orange County Partnership to End Homelessness

In 2019-2020, the Orange County Partnership to End Homelessness will work towards completing the following twelve action steps:

Action Steps
1. Develop messaging about OCPEH work, gaps in the homeless service system, and Orange County homeless data
2. Educate Leadership Team and other community members about homeless service system gaps analysis through Homelessness 201 presentation
3. Develop ongoing project data review and project performance improvement process
4. Work with public housing authorities to develop Move On from PSH strategies
5. Develop partnerships with three affordable housing providers to take referrals directly from OC Connect, coordinated entry
6. Work with local governments and foundations to require new affordable housing developments to take referrals directly from OC Connect, coordinated entry
7. Work with other human service agencies to transform human services to become trauma-informed system in Orange County
8. Conduct data analysis on racial disparities related to homelessness and present this info alongside annual Community Data Review event
9. To better reflect the people being served in the Orange County homeless service system, increase percentage of African-Americans on the OCPEH Leadership Team from 19% to at least 35%
10. Conduct evaluation of coordinated entry system
11. Develop a plan in coordination with faith-based and other community groups about transferring administration of Project Connect from OCPEH to other agency or group
12. Conduct listening sessions with different stakeholder groups
12a. People experiencing homelessness
12b. Homeless service providers
12c. Hillsborough & Northern Orange stakeholders
12d. Chapel Hill-Carrboro downtown businesses
12e. Emergency responders
12f. People with disabilities and disability advocates
12g. LGBTQ advocates, service organizations, and people who identify as LGBTQ
12h. Local government staff/officials
12i. Youth, youth service agencies, and youth advocates
12j. Public Housing Authorities and Fair Housing staff and advocates
12k. Landlords

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Orange County Partnership to End Homelessness

Timeline for Action Step Implementation

Action Step	May 2019	Jul 2019	Oct 2019	Jan 2020	Apr 2020	Jul 2020	Oct 2020	Final
1. Messaging	■	■						
2. Homelessness 201	■	■	■					
3. Project Performance	■	■						
4. Move On	■	■	■	■	■	■	■	
5. OC Connect referrals from AH			■	■	■	■		
6. Funders requiring OC Connect referrals				■	■	■	■	
7. Trauma-informed system	■	■	■	■	■	■	■	
8. Data	■	■	■		■	■		
9. Increase POC on LT	■	■	■	■	■	■	■	
10. CE Evaluation		■	■	■	■	■		
11. Project Connect to another group	■	■	■	■	■	■	■	
12. Listening Sessions	■	■	■	■	■	■	■	

■ Proposed timeline, not yet started   ■ Action in progress   ■ Action completed

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Orange County Partnership to End Homelessness - DRAFT

Proposed 2019-2020 Action Steps -HOW-

Breakthrough Objectives -WHAT- | Measures and Targets -HOW MUCH- | Home, Together (federal strategic plan) Objectives

Measure columns (left to right):
- Decrease average length of time homeless (SysPM 1)
- Decrease returns to homelessness (SysPM 2)
- Decrease number of people experiencing homelessness (SysPM 3 & PIT)
- Increase job and income growth (SysPM 4)
- Decrease first time homelessness (SysPM 5)
- Increase stabilization for people at risk of homelessness (SysPM 6)
- Increase successful placement & retention of housing (SysPM 7)
- Racial disparity reporting
- % of African Americans on OCPEH leadership team
- Plan developed
- # of listening sessions performed

RESOURCES - WHO (P- Primary, S-Secondary):
- Leadership Team
- Executive Team
- OCPEH Staff
- Data & Grants Workgroup
- Project Review Committee
- Coordinated Entry Planning Group

Fill system gaps	Improve existing projects and processes	Improve quality of service delivery	Action Step	SysPM1	SysPM2	SysPM3	SysPM4	SysPM5	SysPM6	SysPM7	Racial disparity reporting	% African Americans	Plan developed	# listening sessions	Leadership Team	Executive Team	OCPEH Staff	Data & Grants Workgroup	Project Review Committee	Coordinated Entry Planning Group
X			1. Develop messaging about OCPEH work, gaps in the homeless service system, and Orange County homeless data	X	X	X		X		X					P		S			
X			2. Educate Leadership Team and other community members about homeless service system gaps analysis through Homelessness 201 presentation	X	X	X		X		X					S		P			
	X		3. Develop ongoing project data review and project performance improvement process (HUD requirement)	X						X								S	P	
	X		4. Work with public housing authorities to develop Move On from PSH strategies (HUD recommendation)	X		X				X					P		S			
	X		5. Develop partnerships with three affordable housing providers to take referrals directly from OC Connect, coordinated entry	X	X	X	X			X					S		P			
	X		6. Work with local governments and foundations to require new affordable housing developments to take referrals directly from OC Connect, coordinated entry (HUD recommendation)	X	X	X	X			X						P	S			
		X	7. Work with other human service agencies to transform human services to become trauma-informed system in Orange County		X			X	X							S	P			
	X	X	8. Conduct data analysis on racial disparities related to homelessness and present this info alongside annual Community Data Review event (HUD requirement)								X						P	S		
		X	9. To better reflect the people being served in the Orange County homeless service system, increase percentage of African-Americans on the OCPEH Leadership Team from 19% to at least 35%									X			P		S			
	X		10. Conduct evaluation of coordinated entry system (HUD requirement)	X	X	X	X	X	X	X							P			S
	X		11. Develop a plan in coordination with faith-based and other community groups about transferring administration of Project Connect from OCPEH to other agency or group										X		P		S			
X	X		12. Conduct listening sessions with different stakeholder groups (HUD recommendation)											X	S		P			

Fill system gaps	Improve existing projects and processes	Improve quality of service delivery	#	Home, Together (federal strategic plan) Objectives
X			1.1	Collaboratively Build Lasting Systems that End Homelessness
	X		1.2	Increase Capacity to Strengthen Practices to Prevent Housing Crises and Homelessness
X	X	X	2.1	Identify and Engage All People Experiencing Homelessness as Quickly as Possible
X	X		2.2	Provide Immediate Access to Low-Barrier Emergency Shelter or other Temporary Accommodations to All Who Need It
X	X	X	2.3	Implement Coordinated Entry to Standardize Assessment and Prioritization Processes and Streamline Connections to Housing and Services
X	X	X	2.4	Assist People to Move Swiftly into Permanent Housing with Appropriate and Person-Centered Services
	X		3.1	Prevent Returns to Homelessness through Connections to Adequate Services and Opportunities
	X	X	4.1	Sustain Practices and Systems at a Scale Necessary to Respond to Future Needs